Safety Leadership and Safety Culture

Course Introduction:

In recent years, there has been an increasing recognition in high reliability industries of the importance of the cultural and behavioral aspects of safety management. While many, have concluded that organizational factors such as perceived management commitments to safety are important, few to date have demonstrated effective intervention strategies. There is therefore a need to explore the supervisors' role as a safety leader in safety management and safety culture improvement programs. The safety culture of an organization is the product of individual and group values, attitudes, competencies and patterns of behavior that determine the commitment to, and the style and proficiency of, an organization's health and safety programs".

Course Objectives:

Upon successful completion of this course, the delegates will be able to:

➢ Understand the meaning of safety leadership and safety culture

➢ Implement auditing, leadership and teamwork for a new management safety system

➢ Understand the behavior and skills of people for risk awareness

➢ Coach safety behaviors and performance

➢ Identify behavior-based system with management, safety culture concepts, diseases andobstacles, risky behavior

➢ Practice and tailor safety communication to appeal to any communication style

➢ Carryout good presentation skills

Who Should Attend?

This course is intended for all levels of employees. It is aimed at working managers, supervisors, engineers, team leaders, safety managers and senior technicians. This program was designed for company managers that they give equal weight to safety, quality and production.

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Course Outline:

Day 1:

Introduction

- The evolution of a safety culture
- Culture and Safety
- Why Do Cultures Fail?
- Defining a Value System
- Is Safety a Priority for Your Organization?
- Changing Behavior

Day 2:

A New Management Safety System

- Safety Climate (Culture) Defined
- Audits
- Leadership & Teamwork
- What Is a Manager?
- What Is a Leader?
- Understanding Behavior and people skills
- What contributes to at-risk behaviors?
- Understanding why employees put themselves at risk

Day 3:

Behavior-Based System

- Management systems
- Safety culture concepts
- Diseases and obstacles
- Risky behavior
- Principles of behavior-based psychology
- Employee activities
- Awareness approach to behavior management
- Assessing the organizational culture

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- Core of the process
- Sustaining the change
- Summary

Day 4:

Active Listening

- Non-verbal Behaviors of Communication
- Speaking Hints
- Communication & Leadership
- The Communication Process
- Barriers to Communication
- A few random thoughts on Communication
- The 7%-38%-55% rule
- Problem Employees
- Counseling and Discipline
- Common Types of Problem Behavior

Day 5:

Presentation Skills

- The Voice
- Nerves
- Questions
- Preparing the Presentation
- Tips and Techniques for Great Presentations
- Conclusions
- Managers Checklist

Course Requirement:

"**Hand's on practical sessions, equipment** and **software** will be applied during the course ifrequired and as per the client's request".

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Course Methodology:

A variety of methodologies will be used during the course that includes:

- (30%) Based on Case Studies
- (30%) Techniques
- (30%) Role Play
- (10%) Concepts
- Pre-test and Post-test
- Variety of Learning Methods
- Lectures
- Case Studies and Self Questionnaires
- Group Work
- Discussion
- Presentation

For any clarification or question, please don't hesitate to contact us at:

Email: **registrations@instog.com**

Thank You

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